

House rules

Dear Guests,

whenever lots of people gather in one place a few rules can be helpful to ease the cohabitation to the benefit of everyone. Most of the rules go without saying and will not limit the enjoyment of your stay. Of course, it also goes without saying that things forbidden by law (e.g. illegal drugs, guns, etc.) are not allowed either. Mutual respect is at the core of it all. Also behaving in a considerate and thoughtful way will provide you and the people around you to have an even more pleasant stay. Therefore, you will surely understand that, for the well-being of our guests, we place special importance on the following points.

1. Smoking is prohibited in all areas of HostelO-Berlin*. We must charge you 80,00 € for infringements to cover the cost of additional cleaning and associated loss of sales. Should the fire department respond to the triggering of the smoke detectors, we must also charge you this considerable fee.
2. Pay attention to your volume, especially with open windows and during the night from 10pm to 6am. The night curfew is valid for the entire premises. Please be considerate of local residents on your way to your accommodation. In case of conflict, we reserve the right to confiscate “noise machines” such as radios or CD players until your departure.
3. Alcohol and its consumption is prohibited on the entire premises.
4. Unfortunately, any kind of pets/domestic animals are not allowed.
5. Enjoy your stay! Should anything fail to meet your expectations, please bring it to our attention immediately, also regarding potential damages, so that these can be charged to the person responsible.
6. Severe and repeated harassment of other guests may result in the immediate termination of the accommodation contract, damage claims and a permanent ban.
7. We would like to draw your attention to the fact that the public areas of each location are monitored by video for your own safety.
8. Speaking of safety: Please make sure to study the escape routes in case of fire and the location of a fire extinguisher.
9. Unfortunately we must charge you 5,00 € for the loss of your key cards.
10. To provide a smooth habitation we request you not to change the number of your assigned bed and/or room arbitrary. If you like to change either your assigned bed or your room, feel free to talk to us.